

# SPICED WINE COMPANY

## Trouble Shooting

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### **Heater doesn't start up**

Always make sure the heater doesn't share an extension with another heater or appliance.

Never run the heater above 70 degrees. It can cause the heater to trip, and occasionally blow the transformer meaning the heater will have to be collected for repair.

#### **FIX**

Underneath the heater is a restart button. Firmly press until it clicks and your heater will restart..

Please get in touch if this fails to solve any start up problems.

### **Heater has stopped pumping liquid**

This could be due to an airlock in the pipe.

#### **FIX 1**

Unscrew the red and black wine box connectors on the end of the pipe then place your thumb firmly on the end of the connector and pull the tap handles on the heater. If there is any air in the line this should clear it.

#### **FIX 2**

Unplug the heater for a few minutes then replug it back in starting up the machine. This restart should clear any unwanted airlocks when the pumps fire into action.

Please get in touch if these fail to solve any pumping problems.

### **Heater has started leaking**

Leaks are most likely caused by the taps get knocked, and the taps simply need tightening up.

#### **FIX 1**

The tap may have been knocked. If this is the case turn the tap clockwise to tighten. You can then split the tap collar using the c spanner provided to straighten up the tap ensuring that you re-tighten once aligned.

#### **FIX 2**

Behind the tap is a green washer, sometimes 2. These can perish over time. Unscrew the tap and check the washers. If these appear worn please contact us and we will send replacements that should fix any problems.

Please get in touch if these fail to solve any leaking problems.

**In the case of any problems with your heater, please contact Richard on 07919 151803**